

Ubisoft Entertainment
MONOPOLY PLUS

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1. Installation Instructions
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1.1 Minimum system requirements
Operating system: Windows 7, Windows 8.1, Windows 10 (64-bit versions only)
Processor: Intel i3 550 @ 3.0 GHz | AMD Phenom II X4 945 or equivalent
Video card: NVIDIA GeForce GTX 460 v2 | AMD Radeon HD 7750 or equivalent
System RAM: 4GB
HDD: 2GB free space
Peripherals: Windows-compatible keyboard, mouse or controller
Multiplayer: Broadband connection with 256 kbps upstream

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- 1.2 Supported video cards
- * Note: This list represents the supported video cards at time of release

NVIDIA:
GeForce 400 series 1GB VRAM or better
GeForce 500 series 1GB VRAM or better
GeForce 600 series 1GB VRAM or better
GeForce 700 series 1GB VRAM or better
GeForce 900 series 1GB VRAM or better
Geforce GTX 10 series 1GB VRAM or better

AMD:
Radeon HD7000 series: 1GB VRAM or better
Radeon 200 series: Radeon R7 240 or better
Radeon 300/Fury X series: Radeon R7 350 or better

Multiple monitor support: MONOPOLY PLUS does not support multiple monitors.

Notebook support: Laptop models of these desktop cards may work as long as their performance is on-par with the minimum configuration. For an up-to-date list of supported hardware, please visit the FAQ for this game on our website: <http://support.ubi.com>

1.3 Language selection

You can edit your language choices from the Video section of the Settings menu.

2. Bugs and Comments
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2.1. Installing Graphics and Motherboard Drivers

If you experience any graphical problems, please install the latest video and motherboard drivers available for your Graphics Card. Links to the most popular Graphics Card and motherboard manufacturers are available at the bottom of this document.

2.2. Installing Sound Drivers

If you experience any sound problems, please install the latest sound drivers available for your sound card. Links to the most popular sound card manufacturers are available at the bottom of this document.

2.3. Installing DirectX

MONOPOLY PLUS requires DirectX 11.
To get the latest version of DirectX, please visit:
<https://support.microsoft.com/en-us/kb/179113>

DirectX is also provided on the install disc in the folder Support\DirectX.

If you receive an error message about missing DLL files, reinstall DirectX from the install disc to correct the problem.

2.4. Known issues

It is not advisable to install the game into the Windows folder (usually C:\Windows), a subfolder of the Windows folder, nor the root of the system drive (usually C:\).

It is recommended to close all other running programs before installing the game, to reduce the risk of software conflicts.

Mobile Solutions are not yet fully supported and should be considered supported "as is" with the limitations that they impose.

3. Important Web Sites, Contact Information and Technical Support
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3.1. Technical Support

Before contacting Ubisoft's Technical Support Department, please read through this manual and the README file (in the game installation files). You will also want to ensure that your computer meets the minimum system requirements, as our support representatives will be unable to assist customers whose computers do not meet these criteria.

Finally, browse through our FAQ or search our support database at <http://support.ubi.com>. Here you will find the most recently updated information since the game's release.

Whenever you contact the Technical Support Department, please include the following information or have it available if you are calling:

- Complete product title (including version number)
- Exact error message reported (if applicable) and a brief description of the problem you're encountering
- Processor speed and manufacturer
- Amount of RAM
- Operating system
- Graphics Card that you are using and amount of RAM it has
- Make and speed of your CD-ROM or DVD-ROM drive
- Type of sound card you are using

Support Over the Internet

This is the best way to find answers to common issues seen with our games.

Our Frequently Asked Questions list is available 24 / 7 and contains the most up-to-date Technical Support information available, including patches for all of our games.

We update the Support pages on a daily basis, so please check here first for solutions to your problems: <http://support.ubi.com>.

Contact Us by Webmail

We no longer offer support via standard email, but we do provide support through webmail.

By taking your questions directly through our website, we are able to respond to your questions much more quickly than we could through standard email. .

To send us a webmail simply log into our site at <http://support.ubi.com>.

From this site, you will be able to enter the Ubisoft Solution Center, where you can browse through our Frequently Asked Questions (FAQ), search our database of known problems and solutions, and send in a request for personal assistance from a Technical Support representative by using the Ask a Question feature.

Most webmail contacts are responded to within two business days.

Contact Us by Phone

Contact Us by Phone: You can also contact us by phone by calling (919) 460-9778.

Please note that this number is for technical assistance only.

When calling our Technical Support line, please make sure you are in front of your computer.

Our Technical Support representatives are available to help you Monday through Friday from 9am-9pm Eastern Time (excluding holidays).

While we do not charge for technical support, normal long distance charges apply.

To avoid long distance charges, or to contact a support representative directly after these hours, please feel free to browse our Frequently Asked Questions or send us a webmail.

Pour du service en français, veuillez contacter: (866) 824 6515.

Para la ayuda en español llame: (866) 824-6515.

Contact Us by Standard Mail

If all else fails you can write to us at:

[US Technical Support]

Ubisoft Support
4000 Aerial Center Pkwy
Suite 102
Morrisville, NC 27560
USA

[CA English Support]

5505 Boulevard Saint Laurent
Suite 5000
Montreal, Quebec
Canada H2T 1S6

Return Policy

Please do not send any game returns directly to Ubisoft before contacting Technical Support.

It is our policy that game returns must be dealt with by the retailer or online site where you purchased the product.

If you have a damaged or scratched game disk, please visit the FAQ listing for your game and get the latest replacement policy and pricing. We will not accept unsolicited returns/exchanges without prior approval and an RMA (Return Materials Authorization) number from a support representative.

3.2. Important Websites

MONOPOLY PLUS official Web site:

<https://www.ubisoft.com/en-US/game/monopoly-plus/>

DirectX End-User Redistributable June 2010:

<https://support.microsoft.com/en-us/kb/179113>

Latest AMD Video Drivers:

<http://support.amd.com/us/gpudownload/Pages/index.aspx>

Latest nVidia Drivers:

<http://www.geforce.com/drivers>

Latest Creative Labs Drivers:

<http://us.creative.com/support/downloads/>

Latest Intel Drivers:

<http://downloadcenter.intel.com/>

Latest Saitek Drivers:

<http://www.saitek.com/uk/down/drivers.php>